

Release Notes

HP StorageWorks

HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software

V8.8

for OpenVMS

Product Version: 8.8-1

First Edition (March 2005)

Part Number: AA-RV1QA-TE

This document contains last-minute and supplemental information about your Solution Software. In the event of conflicting information between these Release Notes and other documents contained in this product release, the Release Notes content takes precedence. For the latest version of these Release Notes and other product documentation, visit the HP web site at <http://h18006.www1.hp.com/products/storageworks/acs/documentation.html>.



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**HSG80 Enterprise Modular Storage RAID Array Fibre Channel Solution Software V8.8 for
OpenVMS Release Notes**

First Edition (March 2005)

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Release Notes Contents

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Intended Audience

This document is intended for storage administrators and HP authorized service personnel who install and maintain HP StorageWorks Enterprise or Modular Storage RAID Array products that include HP StorageWorks HSG80 RAID Array Controllers.

Conventions

The following conventions are used throughout this document:

- Unless otherwise specified, all references to controllers or array controllers imply the HP StorageWorks HSG80 RAID Array Controller.
- Unless otherwise specified, all references to HP StorageWorks Array Controller Software V8.8-1 imply the released HP StorageWorks ACS V8.8-1 code or subsequently patched versions of ACS V8.8-1.
- For the purpose of this document, Enterprise and Modular Storage RAID Array refers to the following HP StorageWorks RAID Array products:
 - Fibre Channel RAID Array 8000 (RA8000)
 - Enterprise Storage Array 12000 Fibre Channel (ESA12000)
 - Modular Array 8000 Fibre Channel (MA8000)
 - Enterprise Modular Array 12000 Fibre Channel (EMA12000)
 - Enterprise Modular Array 16000 Fibre Channel (EMA16000)

Abbreviations and Acronyms

The following abbreviations and acronyms are used throughout this document:

- **ACS**—Array Controller Software
- **CCL**—Command Console LUN
- **CLI**—Command Line Interpreter
- **EISA**—Extended Industry Standard Architecture
- **EMU**—Environmental Monitoring Unit
- **EVA**—Enterprise Virtual Array
- **FC**—Fibre Channel
- **FC-AL**—Fibre Channel - Arbitrated Loop
- **FC-SW**—Fibre Channel - Switched
- **FRU**—Field-Replaceable Unit
- **HBA**—Host Bus Adapter
- **LUN**—Logical Unit Number
- **LVD**—Low Voltage Differential
- **NVRAM**—Non-Volatile Random Access Memory
- **PCMCIA**—Personal Computer Memory Card Industry Association
- **PVA**—Power Verification and Addressing module
- **RAID**—Redundant Array of Independent Disks
- **RETMA**—Radio Electronics Television and Manufacturing Association
- **SAN**—Storage Area Network
- **SBB**—Storage Building Block
- **SCSI**—Small Computer System Interface
- **SMART**—Self-Monitoring Analysis and Reporting Technology
- **SWCC**—HP StorageWorks Command Console
- **VCS**—Virtual Controller Software
- **WWID**—World Wide Identifier
- **WWN**—World Wide Name

Release Package Contents

The Array Controller ACS Kit includes:

- Program (PCMCIA) card
- Cover letter

Additional documentation, including white papers and best practices documents, are available through the HP web site at:

<http://h18006.www1.hp.com/products/storageworks/acs/index.html>.

This HSG80 Fibre Channel Solution Software Kit consists of the following:

- The HSG80 Solution Software documentation set which includes:
 - *HSG80 ACS Solution Software V8.8 for OpenVMS Installation and Configuration Guide*
 - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide*, EK-G80CL-RA. C01
 - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*, EK-G80MS-SA.C01
 - *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*, EK-G80TS-SA. C01
 - *HP StorageWorks Command Console Version 2.5 User Guide*
 - *HP StorageWorks Command Console Version 2.5 Release Notes*
 - *Registration and Warranty Package*
 - *HSG80 Enterprise and Modular Storage RAID Array Fibre Channel Solution Software V8.8 for OpenVMS Notes (this document)*
- *HSG80 Modular Storage RAID Arrays Solution Software V8.8 for OpenVMS (available from*
<http://h18006.www1.hp.com/products/storageworks/ma8kema12k/kits.html>*)*
 - Installation and scripting utilities

Note: Applicable HBA device drivers are provided with the operating system.

The following supporting documentation is available from the HP StorageWorks web site <http://h18006.www1.hp.com/products/storageworks/acs/documentation.html>.

- *SAN Design Reference Guide*
- *Enterprise and Modular Storage RAID Array Fibre Channel Arbitrated Loop Configurations Application Note*
- *Model 2100 and 2200 Ultra SCSI Controller Enclosures User Guide*
- *Model 4300 Family Ultra3 LVD Disk Enclosures User Guide*
- *Modular Array Cabinet Restrictions*

Upgrading ACS

To upgrade your ACS firmware to ACS V8.8-1, see the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide*. After you upgrade to ACS V8.8-1, you must then complete specific after-upgrade maintenance checks.



Caution: If you are upgrading to ACS 8.8-1P (HP StorageWorks Data Replication Manager) with active Remote Copy Sets, note the following guidelines:

- Ensure that the latest drivers and that SecurePath V3.0A (Service Pack 1) or SecurePath V3.0B (Service Pack 1) are installed before upgrading.
 - Complete a shutdown upgrade if you are running Windows NT, Windows 2000, or IBM AIX. Rolling upgrades are not supported on these platforms. Failure to follow these guidelines can result in undesirable controller upgrade issues.
-



Caution: It is critical that you follow upgrade instructions as documented in the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide* to prevent data loss or corruption. If at any time you encounter problems during the upgrade, contact your HP support representative.

Multiple Storage System Types

The extended interoperability of the heterogeneous SAN allows you to mix several types of HP StorageWorks storage systems. HP recommends the following configuration rules when different storage products are shared in the same SAN:

- HSG80 ACS V8.8-1 and EVA VCS V2.x or 3.x—Use ACS Solution Software V8.8-1 (includes SWCC V2.5) or EVA V3.0C (includes SSSU).
- HSG80 ACS V8.6 and EVA VCS V2.x—Use ACS Solution Software V8.6 (if SWCC V2.4 components are desired) and VCS V2.0 compatible multi-bus software/drivers.
- HSG80 ACS V8.6 and EVA VCS V2.x or 3.x—Use ACS Solution Software V8.8-1 (includes SWCC V2.5) or EVA V3.0C (includes SSSU).
- HSG80 ACS V8.7 and EVA VCS V2.x or 3.x—Use ACS Solution Software V8.8-1 (includes SWCC V2.5) or EVA V3.0C (includes SSSU).

Note: Any multiple storage system configuration that includes EVA VCS V2.x or 3.x requires multi-bus support.

ACS Enhancements and Fixes

This section covers:

- [New CLI Commands and Switches](#), page 10
- [Other Enhancements](#), page 18
- [ACS Fixes](#), page 23

New CLI Commands and Switches

[Table 1](#) on page 10 lists and describes new Command Line Interface (CLI) commands and switches with this release of ACS V8.8-1.

Table 1: New CLI Commands and Switches

| Item | CLI Command or Switch | Description and Background |
|------|---|---|
| 1. | DEFAULT_ACCESS=ENABLE (default) DEFAULT_ACCESS=DISABLE | Directs the controller to automatically disable or enable connections after creating units through the CLI. This switch is used in conjunction with the SET controller command. Although the HP StorageWorks HSG Element Manager and HP StorageWorks Command Console disable all connections for units created through their respective programs, creating new units through the CLI requires you to manually disable connections. |
| 2. | SHOW ELEVATION_INFO | Combines several existing commands to allow you to output and transfer relevant and helpful controller configuration information needed by HP service representatives before and during a support call. |
| 3. | WWID_ASSIGN storageset LUN_WWID=xx | Assigns World Wide ID (WWID) addresses to storage containers. |

Table 1: New CLI Commands and Switches (Continued)

| Item | CLI Command or Switch | Description and Background |
|------|------------------------------------|---|
| 4. | HOST_REDUNDANT NOHOST_REDUNDANT | <p>Turns on and off the capability to redirect the host to the redundant unit copy for the original requested unit data after the controller is unable to submit data from the original unit to the host. This switch is used in conjunction with the SET <i>unit-number</i> command.</p> <p>In dual-redundant configurations, when a controller in earlier ACS versions was unable to retrieve data from a failed unit upon request from a host, some host systems (particularly Tru64 UNIX with Logical Storage Manager) continuously waited for data to be returned from the controller without automatically retrieving the same data from the dual-redundant unit copy. Simultaneously, the controller continuously attempted to retrieve the data from the failed unit without success.</p> |

Table 1: New CLI Commands and Switches (Continued)

| Item | CLI Command or Switch | Description and Background |
|------|-----------------------|---|
| 5. | DESTROY_MBR | <p>Removes the 8 MB partition from a presented LUN and destroys the master boot record (MBR) present on new or replacement spares, HP-manufactured disk drives. This switch is used in conjunction with the INITIALIZE command.</p> <p>Previously, Microsoft Windows and Windows NT® host systems, under specific circumstances, adversely created two partitions (an 8 MB partition and then the second partition for the rest of the presented LUN space) after a new, HP-manufactured disk was added to a subsystem and exported to a Microsoft Windows host system.</p> <hr/> <p>Note: The pre-existing partition table, or a <i>master boot record (MBR)</i>, is a designated partition for SMART array controllers.</p> <hr/> <p>When the HSG container is presented by the MS OS to the applications, the MS OS assigns a drive to each partition.</p> <p>With ACS V8.8-1, when adding new disks to a Windows and Windows NT host systems, you can add disks and then initialize them with the INIT device DESTROY_MBR CLI command. At your discretion, partitions can be optionally created at the controller (controller partitioning) or be created at the OS through Disk Administrator as host partitions.</p> |

Table 1: New CLI Commands and Switches (Continued)

| Item | CLI Command or Switch | Description and Background |
|------|-----------------------|---|
| 6. | FAKE_PR | <p>Note: Use the FAKE_PR switch for maintenance or recovery operations only.</p> <p>If set on a unit, allows the controller to signal to host systems implementing persistent reservations that persistent reservations are lost. (Lost persistent reservations can occur as a result of mirrored cache reconfiguration or maintenance activities, such as cache module replacement.) After the FAKE_PR switch is invoked, the host resets persistent reservations against all units in the storage system after the host clears its internal persistent reservation reference database. After successful communication, the host can recreate persistent reservations that were lost.</p> <p>Host systems (such as Tru64 UNIX, V5.x) implementing persistent reservations assume that persistent reservations are never lost under any condition. Changing the mirrored cache setting causes persistent reservations to be lost by the controller because the controller reformats cache memory data structures where persistent reservation data for units reside.</p> |

Table 1: New CLI Commands and Switches (Continued)

| Item | CLI Command or Switch | Description and Background |
|------|-----------------------------|--|
| 7. | REINITIALIZE container-name | <p>Invokes maintenance actions against initialized containers and modifies container metadata. Also modifies the prior device initialization or acts upon storage set attributes before its initialization.</p> <hr/> <p>Note: Issue this command with a valid switch. See the following CLI command switches in this table:</p> <ul style="list-style-type: none"> ■ REINITIALIZE container-name TURNSAVEOFF on page 15 ■ REINITIALIZE container-name SPECIAL_FUNCTION_ONE=INFO on page 15 ■ REINITIALIZE container-name SPECIAL_FUNCTION_ONE=PARTITION on page 16 ■ REINITIALIZE container-name SPECIAL_FUNCTION_ONE=NOPARTITION on page 17 <hr/>  <p>Caution: Before invoking this command, HP recommends that you record previous controller configuration information for backup purposes.</p> <hr/> |

Table 1: New CLI Commands and Switches (Continued)

| Item | CLI Command or Switch | Description and Background |
|------|--|---|
| 8. | REINITIALIZE container-name TURNSAVEOFF | Disables the option to save configuration information for devices that were initialized with the SAVE_CONFIGURATION switch. |
| 9. | REINITIALIZE container-name SPECIAL_FUNCTION_ONE=INFO | <p>Directs the controller to examine RAID5-only containers and report:</p> <ul style="list-style-type: none"> ■ Which devices, if any, have metadata attributes that are inconsistent as a result of sparing operations to RAID5 sets while ACS V8.7-2 or later was running. ■ Which devices have partition flags, no partition flags, or inconsistencies on associated containers. ■ Whether attached units exist, if any. <hr/> <p>Note: Issuing this command displays information for only those containers or units that are online or assigned to the controller from which the command is issued. If you issue this switch with the REINITIALIZE container-name command for a RAIDset on another controller, the following message displays: Error 9620: Information not available on this controller. Enter command on other controller.</p> |

Table 1: New CLI Commands and Switches (Continued)

| Item | CLI Command or Switch | Description and Background |
|------|--|--|
| 10. | <pre>REINITIALIZE container-name SPECIAL_FUNCTION_ONE= PARTITION</pre> | <p>Directs the controller to set the partition flag bits on all devices in a container and establishes the container as a partitioned container. This command can only be used with RAIDset containers.</p> <p> Caution: Ensure that the container was previously initialized as a partitioned container before using this command. Failure to do so results in loss of access to partitioned data.</p> <hr/> <p>Note: Issuing the SPECIAL_FUNCTION_ONE=PARTITION or the SPECIAL_FUNCTION_ONE=PARTITION switch in dual-redundant controller configurations causes the container ownership to move to the controller from which the REINITIALIZE container-name command was <i>not</i> issued.</p> |

Table 1: New CLI Commands and Switches (Continued)

| Item | CLI Command or Switch | Description and Background |
|------|--|--|
| 11. | <pre>REINITIALIZE container-name SPECIAL_FUNCTION_ONE= NOPARTITION</pre> | <p>Directs the controller to reset the partition flag bits on devices in a container and establishes the container as a non-partitioned container. This command can only be used with RAIDset containers.</p> <p> Caution: Ensure that the container was previously initiated as a non-partitioned container before using this command. Failure to do so results in loss of access to any partitioned data.</p> <p>Note: Issuing the SPECIAL_FUNCTION_ONE=PARTITION or the SPECIAL_FUNCTION_ONE=NOPARTITION switch in dual-redundant controller configurations causes the container ownership to move to the controller from which the REINITIALIZE container-name command was <i>not</i> issued.</p> |
| 12. | <pre>SHOW RAIDSETS SPECIAL_FUNCTION_ONE</pre> | <p>Displays a listing of all RAIDset containers and either one of three possible container statuses: Good, Maintenance Recommended, or REPORTED ON THE OTHER CONTROLLER.</p> <p>Note: Refer to Chapter 4 of the <i>HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Maintenance and Service Guide</i> for additional details related to this command.</p> |

Other Enhancements

Host Connection Maximum and New Instance Code, 43036A64

If you exceed the maximum number of host connections (96), ACS now notifies you of the discrepancy. A new instance code, 43036A64, is issued, and if you attempt to add new connections after the maximum number of connections is reached, they are rejected. No other connections can be added until the host connection table is cleared of *stale entries* (inactive connections still listed on the connection table) or some of the existing entries are deleted. See the *HP StorageWorks Array Controller and Array Controller Software Troubleshooting Guide* and the *HP StorageWorks Array Controller and Array Controller Software Command Line Interface Guide* for additional information.

Maximum host connections and new repair action code (6A)

A new repair action code (6A) prompts you to use specific steps to resolve the problem associated with exceeding the maximum number of host connections. Refer to the *HP StorageWorks Array Controller and Array Controller Software Troubleshooting Guide* for additional details.

New ASC and ASCQ code

The following table lists a new ASC and ASCQ code included in this release.

Table 2: New ASC and ACSQ code

| ASC Code | ASCQ Code | Description |
|----------|-----------|---------------------------|
| A0 | 0B | Connection table is full. |

See the for *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional information.

Deadman controller restarts

New data has been added to the controller failure information if a Deadman Timer expiration occurs. The following information is now appended to LFC 02DD0104:

Last Failure Parameter [2] Bit Mask of Resource Waiters
Last Failure Parameter [3] Contains the address of the waiter routine.

The addition of this new data provides additional troubleshooting guidance. See the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional information.

SHOW CONNECTIONS *FULL* command and additional screen display information

After entering the SHOW CONNECTIONS *FULL* CLI command, connection details are now displayed at the bottom of the subsequent screen. Information displayed includes maximum allowable connections, number of used connections, number of free connections, and number of rejected connections.

Setting chunk sizes when initializing storage sets

When assigning chunk sizes with the INITIALIZE RAIDSET CHUNKSIZE=xx CLI command, ACS now rounds up user-defined chunk sizes to the next number that is evenly divisible by 8 to eliminate the possibility of controller performance issues. Previously, controller performance under some conditions were degraded when the chunk size was not divisible by 8.

Containers with user-defined chunk sizes created prior to this release function as before. This change to the INITIALIZE RAIDSET CHUNKSIZE=xx CLI command only impacts those containers created after the ACS V8.8-1 upgrade is implemented on affected controllers.

Current units created with odd numbered cluster sizes still operate normally.

SHOW THIS or OTHER *FULL* CLI command and additional vendor ID information

ACS now displays vendor ID information for the controller after entering a SHOW THIS CONTROLLER FULL or SHOW OTHER CONTROLLER FULL command from a CLI prompt.

Disk Drive Auto-read-reallocate bit activation

Select disk drives use an auto-read-reallocate (ARRE) function that allows drives to resolve recoverable errors. With this release, all disk drives with a model number beginning with *B* (for example B00721937) implement ARRE functionality.

Disk Drive SMART Error Handling

ACS now changes the configuration for the SMART (self-monitoring analysis reporting technology) attribute on disk drives used in HSG60 and HSG80 array controller subsystems. Configuration changes to disk drive SMART attributes now support HP standards. SMART events are now only reported as recovered errors and are reported to the host during normal I/O operations.

ACS Downgrade

With this release, you can downgrade ACS from V8.8-1 to V8.7-1 or V8.6-1 (the base version). No other versions are supported. With this, changes have been made to associated screens. Contact HP support for additional information.

Note: If you are downgrading ACS V8.8-1 and pre-existing patches from V8.6 or V8.7 remain in controller memory, the system downgrades your system to the highest patch level that was previously installed.

Procedural changes when modifying Cache Mirror mode

After entering the CLI command to change the cache operational mode (MIRRORED_CACHE or NOMIRRORED_CACHE), array controllers now display a report showing units with persistent reservations. Following this screen report, the system requires you to determine which units are attached to the same cluster or host before changing the cache configuration. See the *HP StorageWorks Array Controller and Array Controller Software Command Line Interface Guide* for additional information.

Note: Since Tru64 UNIX host systems automatically assume that persistent reservations are never lost and array controllers automatically restructure cache data whenever its operational mode is changed, additional steps must be taken. First, you must associate any one unit with persistent reservations. Then, you must enter the SET unit FAKE_PR command to restore persistent reservations that may have been lost. Lastly, you must execute any type of Tru64 UNIX host operation that results in a read to physical unit associated to restore all persistent reservations. Doing this, causes Tru64 UNIX host systems to re-establish unit persistent reservation structures.

Note: Units associated with clusters require that you individually invoke the SET unit-number FAKE_PR command against each unit.

Note: Since other operating systems may not re-register their persistent reservation settings with the array controller based upon a single unit's persistent reservation conflict, you must invoke the SET unit number FAKE_PR command if there are units with devices not mounted by Tru64 UNIX (that is, units mounted by another supported operating system).

New display information after entering the DISPLAY RESOURCES command through VTDPY

After entering the DISPLAY RESOURCES command from the *Virtual Terminal Display (VTDPY)* utility prompt, ACS now reports the number of buffers on a specified port, the total number of buffers available, the maximum number of buffers allowed, and the number of sense buffer structures remaining. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional details regarding this change.

New display information after entering the DISPLAY HOST command through VTDPY

Incremental tallies of SFS buffer warnings are now displayed after you enter the VTDPY DISPLAY HOST command. Refer to the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide* for additional details regarding this change.

New Fault Management Utility commands and switches

Table 3 summarizes new *Fault Management Utility (FMU)* commands associated with this update. These new commands are documented in detail in the *HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Troubleshooting Guide*.

Table 3: New FMU Commands and Switches

| Item | FMU Command or Switch | Description |
|------|---|--|
| 1. | SHOW RESERVATIONS ALL SHOW RESERVATIONS <i>unit number</i> | Displays reservations that exist on one or more units. |

Table 3: New FMU Commands and Switches

| Item | FMU Command or Switch | Description |
|-------------|--|--|
| 2. | SHOW DEVICE_INFO <i>unit</i> SHOW DEVICE_INFO ALL | Displays specific disk information, such as port number, target number, model ID, firmware version, model serial numbers, device flags, and metadata details. |
| 3. | SHOW DEVICE_ERRORS CLEAR DEVICE_ERRORS | Displays device errors and store a log of events in the controller non-volatile memory (NVMEM). |
| 4. | SHOW LAST ALL | Displays pertinent information relative to a controller crash and can be used by an HP service representative to help identify the cause of a controller crash. This command invokes the SHOW LAST ALL FULL FMU command. |

ACS Fixes

[Table 4](#) summarizes fixes made to ACS with this release.

Note: Fixes involving Last Failure Codes are very specific, and they address a specific cause for many controller issues; however, fixes for other conditions may exist for that same LFC code.

Table 4: ACS fixes

| Item | Subject | Description |
|------|--|--|
| 1. | WWID loss on remote copy sets during DRM site failover | The problem involving the loss of the initiator WWID on remote copy set (RCS) units after a site failover to target site, and then to a controller failover has been resolved. |
| 2. | New LFC OE199001 and updates to Repair Code 90 | <p>Issues on DRM systems that cause a surviving controller to become inoperative after a <i>Field Replace Utility (FRUTIL)</i> replacement controller has been inserted, resulting in a LFC=01942088, has been resolved. The controller failure associated with this issue was recursive.</p> <p>Repair Code 90 has updated troubleshooting steps to handle the following Recursive Bugcheck error scenarios:</p> <ul style="list-style-type: none"> An internal software structure for a write history log unit has been detected inconsistent on “this controller” (the controller that failed). For this condition, the prior firmware (V8.7 and earlier) would have recursively failed with a trace similar to the following: Controller LFC = 01942088 crash. PDAL recursive crash near PC = C016F144 PARAM(7) = 0x00000A1C The controller would have then halted with LED (hex) 25 in the LED codes. With V8.8-1, “this controller” (the controller that failed) comes up misconfigured so that it can avoid a recursive bug check failure. Occasionally, recursive controller inoperability problems propagated to the bottom controller during FRUTIL operations in HP StorageWorks Continuous Access. |

Table 4: ACS fixes (Continued)

| Item | Subject | Description |
|-------------|---|--|
| | New LFC OE199001 and updates to Repair Code 90 (continued) | <p>Follow these steps to troubleshoot the above Recursive Bugcheck error scenarios:</p> <ol style="list-style-type: none"> 1. On "the other" controller, SET NOFAILOVER. 2. Issue a SET MULTIBUS_FAILOVER COPY=THIS from "the other" controller that did not fail. <p>Note that there is a unit that is inoperative. Take corrective steps to resolve that unit.</p> |
| 3. | Host inoperability and time-consuming events | Delays have been implemented into ACS during time-consuming events to prevent host inoperability issues. |
| 4. | Host aborts and OpenVMS load | ACS improvements have been made to reduce the number of aborts occurring under conditions of heavy I/O loads. |
| 5. | Handling of SMART errors on a device while RUN CONFIG operations is executing | Issues surrounding SMART errors while the RUN CONFIG command is running have been resolved. |
| 6. | SMART error eject flag | ACS has been fixed to ensure that the SMART error eject flag is treated symmetrical across both controllers after FRUTIL operations. |
| 7. | Management enable flag | ACS has been fixed to ensure that the management enable flag is treated symmetrical across both controllers after FRUTIL operations. |
| 8. | Bad disk drives moving from a failedset to a spareset | An issue involving a defective disk drive being inadvertently moved from the failedset to the spareset has been resolved. |
| 9. | <i>Clone</i> utility and controller memory leaks | The issue involving controller memory resource leaks while the <i>CLONE</i> utility is executing has been resolved. |
| 10. | Controller inoperability during controller replacement (LFC 011C010) | The issue involving controller inoperability on the surviving controller during the installation of a new controller while using FRUTIL and resulting in Last Failure Code (LFC) 011C010 (LED Code 25) is fixed. |
| 11. | Disk drive error handling improvement | ACS has been fixed to substantially reduce issues surrounding controller inoperability problems resulting from the installation of bad disk drives into a subsystem. |

Table 4: ACS fixes (Continued)

| Item | Subject | Description |
|-------------|---|---|
| 12. | Controller inoperability and LFC 64030104 | <p>With this ACS version, there is no longer a conflict with the use of the previously unsupported SET HOST/SCSI OpenVMS command.</p> <p>Additionally, issues surrounding controller inoperability problems which resulted from two different entities executing send and receive diagnostic commands to the controller and resulting in LFC 64030104 has been resolved.</p> |
| 13. | Controller inoperability due to LFC 018F2087 | The issue involving controller inoperability problems while using FRUTIL which resulted in LFC 018F2087 has been resolved. |
| 14. | Controller inoperability due to metadata errors with single-member mirror sets and LFC 12000103 on both controllers | <p>An issue involving a controller inoperability event, as a result of an unrecoverable read on container metadata (medium error) and the mirror unit, is a single member mirror. The controller failure is recursive, with an LFC 12000103 reason code. A new and unique reason code with a new repair action has been created. The recursive failure has been eliminated, and now, after the controller restarts, access to the rest of the storage occurs. The Repair Code directs activities necessary to recover the unit impacted by the device metadata read issue.</p> <p>Note: If a mirrorset member is added to a current single member mirrorset, the controller completely reads the metadata to validate that the mirrorset is without error. If the controller is under a heavy I/O load (near 0% idle) while the controller validates mirrorset metadata, it can take up to 4 or 5 minutes (on 146 GB drives) to read the metadata before adding the new member to the single member mirrorset. If the mirrorset member is smaller, the amount of time it takes to validate mirrorset metadata is reduced proportionally. If no load exists on the controller, the metadata check completes within 2 to five seconds.</p> |
| 15. | Controller ejecting devices after bus device resets | ACS now ejects any device (if a member of the redundant storageset) that is responsible for excessive controller-initiated SCSI bus resets. |

Table 4: ACS fixes (Continued)

| Item | Subject | Description |
|-------------|---|---|
| 16. | Adding unit above non-partitioned R5 set and receiving Error 1170: Partitions found on container, unit not created. | This issue has been resolved for most cases. If there is an error noted when this is attempted, refer to the REINITIALIZE command in the <i>HP StorageWorks HSG60 and HSG80 Array Controller and Array Controller Software Command Line Interface Reference Guide</i> for help. |
| 17. | Using the RUN CONFIG command while bad disk drives exist and LFC 83030100 | The RUN CONFIG command has been improved and now skips bad disk drives after the command is submitted and completes its routine. Previously, the controller would fail with LFC 83030100. The system reports the following diagnostic error information: DEVICE AT P1:T4:L0 failed initialization, Skipping Device |
| 18. | Controller failure and LFC 44650100 | With previous ACS versions, controller restarts that resulted in the issuance of LFC 44650100 occurred if the controller encountered certain workloads (for example, large writes outstanding to the controller). This issue is resolved. |
| 19. | Device error handling | ACS has been improved to better handle device errors and inconsistent drive behavior. ACS more readily ejects drives under failure conditions to the failedset if the container is redundant. |
| 20. | Spontaneous controller restarts on snapshot | Controller restarts attributed to Intel i960 processor, PCI Data or Address Line (PDAL), and Cache Data and Address Line (CDAL) events occurred if heavy I/O load to source units of a snapshot existed. This issue is resolved with this release. |
| 21. | Intermittent LUN failures | Under some conditions, LUNs failed to respond to SCSI inquiries. This issue is resolved with this release. |

Table 4: ACS fixes (Continued)

| Item | Subject | Description |
|-------------|---|---|
| 22. | Controller port TACHYON chip malfunction | With earlier versions of ACS, controller port TACHYON chip lock-ups occurred. Issuing the DISPLAY HOST Virtual Terminal Display (VTDPY) command, in some cases, reset the port. With this release, ACS employs an automatic port reset. |
| 23. | Excessive abort messages logged by the host | Under excessively high I/O rates, which included large transfers, host systems occasionally aborted previous work queued to the controller due to considerable controller activity. This issue was further complicated by the use of partitioned containers and path switches. With this release, host systems initiate a fewer number of aborted I/Os. |
| 24. | Fibre Channel (FC) switch goes port INSYNC state to HSG | Prior to this release, resource leaks occurred if a controller processed PLOGI frames against the rejected host list while the connection table was locked. The controller would report that all port conditions were Good. The FC switches would report as being in the INSYNC state for connections to one or more controller ports. Consequently, this condition could not be cleared through VTDPY. This issue is resolved with this release. |

Solution Software Updates

The following updates are included in this version:

- Qualified Solution Software V8.8-1 with ACS V8.8-1 and the components defined in these Release Notes.
- Added DS15, DS25, ES47, ES80, and GS1280 servers to the supported platforms list in [Table 6](#).
- Added support for OpenVMS V7.3-2, V7.3-1, and V7.2-2.
- Upgraded DS-KGPSA-CA HBA firmware to 3.92a2.
- Upgraded DS-KGPSA-DA HBA firmware to 3.92a2.
- Added DS-KGPSA-EA to the supported adapter compatibility list in [Table 6](#).
- Added DS-A5132-AA to the supported adapter compatibility list in [Table 6](#).
- Added DS-A5134-AA to the supported adapter compatibility list in [Table 6](#).

Documentation Updates

- The section "FC Switch Updates" was removed along with the Fibre Channel Switch Support table. Switch support information is available in the *HP SAN Design Reference Guide* at
<http://h18006.www1.hp.com/storage/saninfrastructure.html>.

The following changes were made to the general content of these Release Notes since they were last published:

- A new section, “[Multiple Storage System Types](#)” on page 9, was added to address basic configuration rules used in mixing different HP StorageWorks products in the same SAN.
- The section “[Layered Software Applications](#)” on page 33, was updated.
- The section “[Disk Device Support](#)” on page 29, was updated.
- The section “System Components”, page 30, was updated.

Hardware and Software Support

This section lists the hardware, devices, and operating system versions that are compatible with this Fibre Channel Solution Software Kit.

Array Hardware Support

ACS V8.8-1 is the firmware component of the HP StorageWorks HSG60 and HSG80 array controllers. When configured in one of these controllers, ACS supports the following storage arrays: MA8000, EMA12000, EMA16000, MA6000, RA8000, ESA12000 storage systems.

Additional information regarding hardware specifications can be found at
<http://h18006.www1.hp.com/products/storageworks/acs/related.html>.

Disk Device Support

To retrieve the latest list of devices supported with HSG60 and HSG80 array controllers:

1. Go to the following link:
<http://h18006.www1.hp.com/products/storageworks/softwaredrivers/acs/>
2. Select the **manuals (guides, supplements, addendum, etc)** link under self-help resources.

3. Select the **HSG60, HSG80, HSJ80, HSZ80 Supported Disk Drive Matrix** link.

Switch Support

This Fibre Channel Solution Kit supports the Fibre Channel switches and firmware versions listed in the *HP StorageWorks SAN Design Reference Guide* and *SAN Product Support Matrix* at
<http://h18006.www1.hp.com/storage/saninfrastructure.html>.

System Components

This Fibre Channel Solution Software Kit supports the system components and operating system versions listed in [Table 6](#).

Table 6: Minimum System Requirements

| Component | Requirement |
|--------------------------|--|
| Controller Compatibility | StorageWorks HSG80 Array Controller, ACS V8.8-1 (or a subsequently patched version of ACS V8.8-1) |
| Platform | Alpha Servers 800, 1000A, 1200, 4000, 4100, 8200, 8400, DS10, DS10L, DS15, DS20, DS20E, DS25, ES40, ES45, ES47, ES80, GS60, GS60E, GS80, GS140, GS160, GS320, GS1280 |
| Operating System | HP OpenVMS V7.3-2, V7.3-1, 7.2-2 |
| Topology | Fibre Channel Switched (FC-SW) |
| SCSI Protocol | SCSI-3 |
| Failover Mode | Multi-Bus (built into OS) |
| Host Mode | VMS |
| Disk Space | 3 MB |
| Adapter Compatibility | HP StorageWorks DS-KGPA-CA 1 Gb, 64-bit/33MHz PCI FC HBA, HBA driver included with OS, Firmware 3.92a2 |
| | HP StorageWorks DS-KGPA-DA 2 Gb, 64-bit/66MHz PCI FC HBA, HBA driver included with OS, Firmware 3.92a2 |
| | HP StorageWorks DS-KGPA-EA 2Gb, 64-bit/133MHz PCI-X, HBA driver included with OS, Firmware 1.81a5 |
| | HP StorageWorks DS-A5132-AA 2Gb, 64-bit/133MHz PCI-X, HBA driver included with OS, Firmware 1.81a5 |
| | HP StorageWorks DS-A5134-AA 2Gb, 64-bit/133MHz PCI-X Dual, HBA driver included with OS, Firmware 1.81a5 |

Notes

- In addition to any applicable or prerequisite TIMA kits used in your configuration, the following FC-SCSI based TIMA kits (or later version) are required.
 - When using HSG80 array controllers in conjunction with OpenVMS V7.3-2:

DEC-AXPVMS-VMS732_FIBRE_SCSI-V0300

- When using HSG80 array controllers in conjunction with OpenVMS V7.3-1:

DEC-AXPVMS-VMS731_FIBRE_SCSI-V0600

- When using HSG80 array controllers in conjunction with OpenVMS V7.2-2:

DEC-AXPVMS-VMS722_FIBRE_SCSI-V0600

To obtain any of these TIMA kits, go to the following web site:

<http://h18000.www1.hp.com/support/files/index.html>

- Some DS20 and DS20e systems manufactured from January through March 2001 may have a component on the MLB that might affect the operation of some 64-bit PCI HBA options. See OpenVMS Action Blitz #TD3003-A for details.

StorageWorks Command Console (SWCC)

SWCC V2.5 is included in this release and is used to identify the SWCC suite of components.

SWCC provides a graphical user interface that can be used to configure and monitor your storage system. Use of SWCC is highly recommended, but not required. The SWCC Agent is installed as part of the Solution Software Kit.

For more information on SWCC installation, see the HP StorageWorks HSG80 ACS Solution Software Installation and Configuration Guide. For more information on SWCC Client operation, see the *Command Console Version 2.5 User Guide* and the *Command Console Version 2.5 Release Notes*.

SWCC Scalability

- The SWCC Client can monitor up to 128 host systems, each with up to 32 storage systems, for a maximum of 4096 concurrent storage connections and a total of 2.65 PB of storage.
- One Agent can support up to 32 Clients.

Multiple Agents

This Solution Software Kit contains an SWCC Agent that supports controller locking during CLI command execution, which allows support for multiple Agents. This locking feature is required in order to use the Management Appliance in addition to the host-based SWCC Agent. However, it is not recommended or required to use multiple Agents for any other purpose.

Note: SWCC Agent V2.3.2, Build 79 or later supports the locking feature. This release of Solution Software exceeds this requirement.

Multiple Management Sessions

Though multiple Clients can be used to monitor the storage system, HP recommends that only one instance of storage system management be active at a time. The Client allows for multiple management sessions, but there are no ownership rights given to any particular session. Without a highly coordinated effort, multiple management sessions can undermine the integrity of system maintenance. This same principle applies to multiple management sessions initiated through the Management Appliance as well.

Layered Software Applications

Compatibility with HP StorageWorks layered software applications is defined in [Table 7](#).

Table 7: Layered Application Compatibility

| Application | Application version | Supported ACS versions and variants |
|---|---------------------|-------------------------------------|
| HP SANworks Storage Resource Manager (SRM) | V4.0B | V8.8-1F |
| HP StorageWorks Command Scripter | V1.0B | V8.8-1F/S/P |
| HP OpenView Management Appliance | V1.0C | V8.8-1F/S/P |
| HP StorageWorks Enterprise Volume Manager (EVM) | V2.0D | V8.8-1F/S/P |

Table 7: Layered Application Compatibility

| Application | Application version | Supported ACS versions and variants |
|---|---------------------|-------------------------------------|
| HP OpenView Storage Virtual Replicator | V3.0A | V8.8-1F |
| HP SANworks Network View | V2.0B | V8.8-1F/G/S/P |
| HP SANworks Storage Allocation Reporter | V1.0D | V8.8-1F |

In cases where ACS functional builds other than V8.8-1F are required, ensure that all necessary components for those configurations are at the proper level prior to upgrading your ACS code.

More information and specific product documentation on storage management software is available at the HP StorageWorks website:

<http://h18006.www1.hp.com/storage/software.html>

Host Operating System Notes

The following section lists host-specific operating notes.

Host Operating System Support of Multi-Bus Failover

OpenVMS has multi-bus failover support built into the operating system, which takes advantage of the array controller's ability to support multi-bus failover.

Limits on Adding Subsystems with SWCC_CONFIG

When running SWCC_CONFIG and adding a subsystem that has more than 9 connections associated with it, the following DCL error will be generated:

%DCL-W-TKNOVF, command element is too long - shorten

This operating constraint can be avoided by zoning the switch. Refer to the documentation that came with your switch products.

Agent May Not Display Halted

The SWCC Agent may not display *halted* status after selecting Option **3** from the swcc_config menu during high I/O. If Option **3** is selected again, Agent will display *halted* status.

ACS Anomalies

If you issue the `INITIALIZE SAVE_CONFIGURATION` CLI command on a JBOD disk to save the controller configuration while the unit is not above the container, the command appears to work, but the save operation does not occur. You must place the unit above the JBOD, and then issue the `INITIALIZE SAVE_CONFIGURATION` to accomplish this task.